



**ARILD HANSEN
CAPTAIN**

Captain Arild joined RCCL in December 1995, and has served on a number of ships within the fleet. After serving on RCCL ships operating in Asia for the last six years, he is now looking forward to navigate in the beautiful Caribbean waters again. Captain Arild reside in British Columbia, Canada, where he enjoy mountain hiking and down hill skiing during vacation time. A warm welcome to all guests

onboard, and wish you a great time onboard.



**HARRI KULMAJÄRVI
CHIEF ENGINEER**

Chief Engineer, Harri Kulmajärvi was born in Turku, Finland. He is still living in Finland, but now near Helsinki, the capital of Finland. He also have a house in Philippines with his lovely wife. Harri has two sons. Older one has chosen the same engineering career at sea as his father. Younger is working in nightclubs as disc jockey. Harri

went to sea for first time in 1974 at the age of 16, working as a Junior Engineman mainly on dry cargo ships around the world. In 1980 he decided to continue his education at the Technical Institute of Engineers in Turku, Finland, from where he graduated in the spring of 1983. After graduating, Harri worked in Turku shipyard, where the Royal Caribbean's Voyager Class, Freedom Class as well Oasis & Allure of the Seas were built, as a Commissioning Engineer and as a Service Superintendent Engineer in the Wartsila Diesel factory, a manufacturer of diesel engines for marine and power plant installations. In October 2000, Harri joined Royal Caribbean International as 2nd Engineer on the *Explorer of the Seas*. He then served as a 1st Engineer on the *Adventure of the Seas*, first part of new building team, later when the ship was in service and then in 2003 he joined the new building team once again for the *Mariner of the Seas*. There, he first worked as Staff Chief Engineer, then as Chief Engineer from spring 2007. In February 2012 Harri transferred to *Grandeur of the Seas* as Chief Engineer and on spring of 2016, he joined the new building team in Saint Nazaire, France for *Harmony of the Seas*. In fall, 2016 Harri joined *Allure of the Seas* as Chief Engineer and from April 2018, he has been Chief Engineer onboard *Enchantment of the Seas*. Harri wishes a great cruise vacation to all guests who sail on her and hopes to see you around the ship.



**PAMELA REYNOSO
CRUISE SALES MANAGER**

Born in the capital of Lima Peru. Pamela culminated her career in Tourism and Hotel Management graduating as a Tourism and Hotel Management. Pamela is working for Royal Caribbean a little over 8 years ,she started in the restaurant working as a waitress moving immediately to the customer service position for a while. After a short transition Pamela started in Nextcruise she quickly

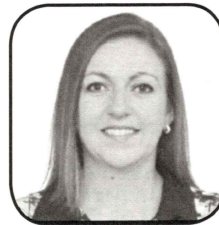
moved into the ranks to the position of managment. Pamela has had the opportunity to have worked in all kinds of ships in the fleet giving her a unique experience. Pamela is happy to assist you as your NextCruise Manager in this your very own Enchantment of the Seas, so feel free to visit her in the NextCruise Office during their opening hours on Deck 6, Centrum for all your Future Cruise and Royal Caribbean Signature Credit Card inquires.



**FRANÇOIS CHEVALIER
HOTEL DIRECTOR**

Born and raised in Montreal, François is a graduate from Montreal University, Canada. He joined Royal Caribbean more than 20 years ago. His first assignment was in November 1998 on the Monarch of the Seas. He then participated in the start-up of all five Voyager-class ships, as well as the Brilliance, Serenade and Oasis of the Seas. He occupied various

positions onboard several ships, including Chief Purser and Manager Hotel Operations. He welcomes you aboard the beautiful Enchantment of the Seas. He leads a team of friendly and passionate professionals committed to deliver to you the best vacation experience. If there is anything we can do to enhance your stay while you are onboard, please do not hesitate to let us know right away. We trust you will have an excellent cruise vacation, and will recommend the experience to your family and friends.



**SUSAN ADAMS
CRUISE DIRECTOR**

Susan was born in Glasgow, Scotland and has been working for Royal Caribbean since 2004. Prior to joining this company she worked at Walt Disney World in Orlando, Florida. She comes from a food and beverage background and began her career with Royal Caribbean as a Bar Server. She quickly

realized her passion for entertainment and moved over to the Cruise Division as a member of the Cruise Director's Staff before she was quickly promoted as Activities Manager, and is now pleased to be your Cruise Director. She hopes you have a wonderful cruise here onboard and looks forward to seeing you at all of our events and activities.



**COSTIN GIUROIU
FOOD & BEVERAGE DIRECTOR**

Costin comes from Transylvania, Romania. He started his education at Bucharest Culinary Institute where he received the Certified Chef Diploma, and furthering his education with a Bachelor's Degree in Business Administration, he later became certified as an Executive Chef with the American Culinary Federation Certified Food & Beverage Executive, and

Certified Departmental Trainer, with the American Hotel and Lodging Association. Costin worked his way through the ranks in several world renown companies, and at the age of 24, he was one of the youngest Executive Chefs in ACCOR Group. In 2002, Chef Costin decided to take a new challenge coming to work at sea, and joined Royal Caribbean and Celebrity Cruises, where he served on various positions onboard the *Horizon*, *Enchantment*, *Radiance*, *Mariner*, *Brilliance*, *Rhapsody*, *Legend*, *Vision*, *Navigator* and the *Adventure of the Seas*. Costin serves now as the Food and Beverage Director onboard the beautiful *Enchantment of the Seas*, and together with his 340-hard working Food & Beverage Team, he is committed to deliver to you the best vacation experience on the high seas!